

Research SNOW Ticket Submission

Follow this [link](#) to access your ServiceNow portal. At the homepage, select the **Research** tile

HOW CAN WE HELP?



After selecting **Research**, you will be brought to a page with more tiles to select from. **Note: This page automatically brings you to Popular Items.** As an example, let's select **Hosting and Service** for more relevant options.

CATALOGS
Research

CATEGORIES
Hosting and Service
HPC Services and Support
Training and Advising
Issues

Popular Items

- HPC Access Issues**
Access Issues with the Research High Performance Computational cluster
View Details
- New HPC Access**
New HPC Access
View Details
- New HPC Application**
New HPC Application
View Details

Hosting and Service

- Cloud Computing**
Cloud Computing
View Details
- Data Management**
Develop data management plan for grant proposals
View Details
- Data Transfer**
Data Transfer
View Details
- High-Speed Network Access**
Group or Individual Training for Research Network
View Details
- Research Data Center Hosting**
Request Access to the Research Data Center
View Details
- Vizlab Outreach**
Research Visualization Community Outreach (Students / Faculty / External to UTSA) VR / AR
View Details

In this example the tile selected under **Hosting and Service** is **Cloud Computing**.

After selecting the tile relevant to the issue, you will be brought to a submission page where you will fill out the required information. When complete select the **Submit** button on the right.

Cloud Computing

Cloud Computing



*On behalf of

*Contact Phone Number

Do you need a new container created

-- None --

Do you need an application ported to the cloud

-- None --

Additional Comments



 Add attachments